

Common Course Outline for:

Hospitality Management (HSMA 2098)

"Coordinated Hospitality International Management Experience (Internship)

A. Course Description

1. Number of credits: 4
2. Lecture hours per week: 4
Lab hours per week: None
3. Prerequisites: HSMA 1103/BUSN 1157
4. Co-requisites: None
5. MnTC Goals: None

The student will get a broader understanding of hospitality and business instruction through practical application in a hospitality environment. The second internship emphasizes supervisory and management skill development. The International Internship focuses on students being able to work effectively in a global environment overcoming many obstacles.

B. Date last reviewed: May, 2016

C. Outline of Major Content Areas**D. Course Learning Outcomes**

Upon successful completion of the course, the student will be able to:

1. Develop marketable skills and functional information, which is demanded in the global Hospitality industry.
2. Gain insight into specific hospitality occupations and an awareness of these Occupational areas in different cultural environments.
3. Develop pride, self-confidence and practice good workmanship and professionalism.
4. Increase learning, improve personal qualities of neatness, politeness, courtesy, and concern for others, especially given the different customs & procedures in a global venue.
5. Possess occupational information associated with employment in the hospitality industry with respect to the given culture of the work station.
6. Demonstrate the traits of a superior worker; be able to work without supervision; understand and work with management problems, and be able to work out solutions in cooperation with fellow employees given the cultural differences.
7. Form and follow a code of ethics governing all hospitality business activities.
8. Understand problems facing guests and contribute sound advice to their solution.
9. Improve skills in order to qualify for promotion, thereby, realizing ones potential in a global hospitality environment.

E. Methods for Assessing Student Learning

The instructor will choose from a combination of assessment meetings, site visits, guest lecture reports and evaluations, employer review, career planning, book reviews, and overall professionalism. The student will also be responsible for efficient completion of goals & objectives established at the beginning of the internship.

F. Special Information: None