Fall Semester 2021 Frequently Asked Questions
(as of July 7, 2021)

COURSES

1. Q: Will there be in-person courses offered in Fall 2021?
   A: Yes. We are scheduling approximately one-third of our courses to have some in-person component to them. Most of those courses will be a mix of in-person and online. About two-thirds of Fall Semester courses will be online. The Fall Semester 2021 course schedule is online at eServices.

2. What will in-person classes look like?
   A: With the safety of students and faculty in mind, we will continue to follow Minnesota Health Department (MDH) and Centers for Disease Control (CDC) guidance. We have arranged our classrooms to allow for safe physical distancing spacing of a minimum of 3 feet. Some in-person courses will be utilizing new technology that will allow the class to take place in two adjacent rooms at the same time. These paired classrooms will allow for sufficient social distancing while creating more in-person availability in selected courses.

3. Q: Will I find out more about the classes I have signed up for before fall semester starts?
   A: Please refer to the Explanation of Course Formats for more information about class formats. As you are registering for courses, please pay attention to the notes in e-Services that provide further detail about your courses. You will continue to receive communication from the college about resources and updates that can help you be fully prepared to succeed in the fall semester. The Student Resources Checklist provides a great list of resources to be fully prepared for a successful fall semester.

4. Q: What will online and in-person student services look like in Fall 2021?
   A: Student services will be a mix of online and in-person. Admissions, Advising, Counseling & Career Center and Student Services are currently providing robust online services and will continue to do so in the fall. In-person services will be available from 10:00 am – 2:00 pm, Monday through Friday. Online services will be available from 8:00 am – 5:00 pm, Monday through Friday.

5. Q: When will on-campus services and class schedules fully return to normal?
   A: We anticipate resuming normal operations as of January, 2022, based on the availability and effectiveness of COVID-19 vaccines.

6. Q: What if my major requires face-to-face experiences as part of my academic program, and those offerings are not available in the fall?
   A: We are examining all options to make sure we meet minimum requirements for courses that are part of programs with accrediting bodies that mandate certain face-to-face obligations or require face-to-face assessment to obtain certifications. Normandale and Minnesota State are in constant communication with accreditation agencies to make sure we stay within the standards and maintain approval. There are and will continue to be separate communications to students in programs with these accreditation requirements.
7. Q: What if I am still not comfortable coming to campus for courses?  
A: Please see Explanation of Course Formats to see types of courses that do not require on-campus presence. You can search in eServices for the specific types of courses that will meet your needs. If you need assistance with your schedule please reach out to advisors through Advising, Counseling & Career Center website.

8. Q: What if I only want to take in-person courses?  
A: There will be some courses offered 100% in-person and many more will have at least some in-person component to them. Please check eServices for In Person, Blended/Hybrid and Hyflex. If you need assistance with your schedule please reach out to advisors through Advising, Counseling & Career Center website.

9. Q: Can classes travel outside of Minnesota for college or university related purposes?  
A: Domestic travel outside of Minnesota for purposes related to college business is now allowed if approved by the College. International travel continues to be suspended indefinitely. This includes any travel where college or university resources would be spent on travel or attendance or if the employee would be on paid status during the event or session. Waivers will be considered on a case-by-case basis, and you may see study abroad international courses offered that are scheduled for future semesters in anticipation that the opportunities will be available. CDC Travel Guidance: https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html

STUDENT SUPPORT

1. Q: The pandemic has made my finances very difficult. Is there any help available for students?  
A: Grants of up to $1,000 are available to students whose finances have been impacted by the pandemic. The easy application is available on the emergency grant webpage.

2. Q: Is there still food assistance available on campus?  
A: Yes, the Campus Cupboard offers a variety of food – non-perishable, perishable, and ready-made meals. Hygiene products are also available. In the fall, it will be located in A 1560 near the Fitness Center.

3. Q: Where can I find additional information?  
A: The Student Portal is a great resource to find key links to all of the student service areas and timely announcements. The Student Services website is also a great resource to find answers to key questions you have. Also, be sure to regularly check your Normandale student email.

SAFETY ON CAMPUS

1. Q: What is being done to make the campus a safe environment for students and employees?  
A: The campus spaces, furnishings, and schedules will support 3’-6’ distancing, which is currently recommended by Minnesota Department of Health. Campus signage encourages mask wearing, particularly by people who are not yet fully vaccinated. We are promoting vaccine opportunities. Classes are scheduled with at least 30 minutes between for cleaning and disinfecting. Facilities Management regularly disinfects high touch surfaces throughout campus. Additionally, we are in the process of making improvements to the HVAC system.
2. **Q: What are the rules around wearing masks and face coverings on campus?**  
   **A:** Normandale strongly encourages people who are not fully vaccinated to wear masks in campus buildings, and we welcome all people to wear masks as an expression of concern for everyone’s health. We have posted signs with this language at all campus entry points.

3. **Q: Will all students and employees be required to be vaccinated in order to be on campus next fall?**  
   **A:** There is not a requirement from Minnesota Department of Health, Office of Higher Education or the colleges and universities of Minnesota State. We highly encourage everyone to get vaccinated.
   [Link to vaccination opportunities](#)

4. **Q: What do I need to do to be safe on campus?**  
   **A:** We are recommending the following practices:
   - Physical distancing by maintaining at least three (3) feet of distance from other individuals at all times
   - Wash your hands for at least 20 seconds with soap and water frequently throughout the day, but especially at the beginning and end of your time on campus, before eating, and after using the toilet
   - If you are experiencing any COVID-19 symptoms, stay home.

5. **Q: Will I be safe if I am attending an in-person course this fall?**  
   **A:** All classrooms and meeting rooms have been evaluated and assigned a safety occupancy maximum based on physical distancing guidelines. We have also built in approximately 45 minutes in between uses of classrooms to ensure that they are properly cleaned. There will also be maximum occupancy numbers will be posted outside each classroom and meeting room. Computer and science labs also have modified occupancy to assure physical distancing. Physical distancing of at least three (3) feet will be maintained in classrooms.

**CLASSROOMS AND PUBLIC SPACES ON CAMPUS**

1. **Q: Will the campus be open to the general public in fall? For example, will community members be able to come to campus to use the library? Will non-Normandale groups be able to book spaces at Normandale for their events?**  
   **A:** We will not be open to the public generally, but non-Normandale groups may be able to book spaces for events that conform to the 3’-6’ distancing recommendation.

2. **Q: What about maintaining physical distancing in common spaces like the Student Center and food services areas?**  
   **A:** Furniture is arranged so that seating is physically distanced in these spaces. Signs will encourage mask wearing and maintaining 3’-6’ distancing.

3. **Q: Will room capacities go back to normal?**  
   **A:** The Minnesota Department of Health’s [Higher Education guidance (updated May 28)](#) advises us to maintain 3’-6’ distancing when bringing groups or classes together in an environment where the vaccine uptake levels are unknown. Until such time that we have vaccine uptake data on our
campus staff and students, we will set up classrooms, offices, and other service spaces with a 3'-6' capacity.

4. Q: What is the state of the air handling system on campus? Is it up to the task of increased students/people on campus?
   A: Facilities Management works with mechanical engineers and a heating/cooling contractor on an ongoing basis to keep us as safe as possible and mitigate risk. The College uses a dual filter system that is changed every couple of months.

5. Q: Will the parking ramp be open in the fall?
   A: The parking ramp will not be open Fall Semester but will be open Spring Semester. Students and employees will not be charged the parking fee Fall Semester. The fee will be reinstated Spring Semester.

ADDITIONAL COVID-19 QUESTIONS

1. Q: Can students be asked if they are vaccinated or to provide proof of this?
   A: Students may be asked if they are vaccinated. However, they are not obligated to disclose this information. They also may not be asked to explain their decision or to provide proof of vaccination.

2. Q. What should I do if I have contracted or been exposed to COVID-19, or if I am aware of another student who has been exposed to COVID-19?
   A: Anyone who has contracted COVID-19 or been exposed should stay home. If you or another student have contracted COVID-19 or been exposed, please contact the Dean of Students with the student’s name and any other details that you have. The Dean of Students will contact the Minnesota Department of Health, who will conduct contact tracing. DOS@normandale.edu

3. Q. How long do I need to quarantine if I have been exposed to COVID-19?
   A: Guidelines from the Minnesota Department of Health are available here. These guidelines were in effect as of June 25, 2021.

If you have questions that you would like added to this document, send them to NORM-COVID-19 Help@normandale.edu