

Normandale Community College Student Resources during COVID-19

Concern	General Information	Contact Information
Campus Cupboard and Food Insecurity	The Campus Cupboard is a great on-campus resource for food. During this time, they have increased the amount of food items available for you as needed. They will be located in the Library Building, in the OSD open space, room #L2750. For updates on hours, please see their website .	If you have questions or concerns, please contact Paige Wheeler, Lead CEE Coordinator, at paige.wheeler@normandale.edu or by phone at 952-358-9074.
Basic Needs – (Food, Transportation, Housing, etc.)	Do you have concerns about meeting your basic needs? If so, we can help connect you to resources to help. Our website has a resource map as well as additional contact information for many community resources for food, housing, rent assistance, legal needs, housing, transportation, etc.	Please visit the Student Resource Center website here or contact studentresourcecenter@normandale.edu .
Mental Health/Personal Counseling	Your mental health and wellness is very important to us. We have both on-campus and off-campus resources to help serve you and get you connected if you experience mental health concerns.	Please visit the Advising and Counseling website to schedule an appointment. You can also call them directly at 952-358-8261, or reach them by email at advising@normandale.edu <u>If you are experiencing a mental health emergency, please call 911.</u>
Academic Advising	Advising appointments are currently only available online or by phone. Typical topics include course registration, academic planning, transfer planning, academic concerns, and petitions or appeals. Academic Advisors and Counselors are here to assist you with any questions you may have.	Please visit the Advising and Counseling website to schedule an appointment. You can also call them directly at 952-358-8261, or reach them by email at advising@normandale.edu
Financial Challenges	There are resources to help low-income students weather financial emergencies through the Normandale Cares Emergency Grant. You can apply for small grants to help cover expenses just beyond your means, giving you the opportunity to refocus on your academic pursuits.	To learn more or to apply, please visit their website . Howard Odor, our Retention Specialist, is also here to help and can be reached at Howard.Odor@normandale.edu or by phone at 952-358-8194.

Access to Technology	Our computer labs on campus will remain open during the hours that our campus is open. If you do not have access to a computer or internet, you can utilize the computer labs to continue your assignments and projects, in addition to being able to access D2L.	If you have technology concerns or want to know updated hours and locations for the available computer labs, please call the ITS Help Desk by email at ITS-helpdesk@normandale.edu or by phone at 852-358-8181.
Library	The library will offer online reference assistance to students M-F from 8am-5pm. Circulation will not be available through the rest of the term. For additional information and updates please visit the website . 24-hour reference help is also available as noted on the website.	Please contact David Vrieze Daniels with any questions at david.vriezedaniels@normandale.edu .
Accessibility and Accommodations	Current OSD student accommodation plans will remain in place for face-to-face and online classes. If you would like to receive accommodations or if you have questions or concerns about your accommodation plan, please contact the OSD staff for assistance.	With any questions or concerns, please contact OSD at OSD@normandale.edu or by phone at 952-358-8625.
Tutoring Services	<p>General tutoring is currently available through Tutor.com. You can access Tutor.com by logging in through D2L and clicking on the “Resources” tab.</p> <p>ESL Tutoring is available through our professional tutors, Catherine Nordlie and Grace Anderson, who will be available by Zoom. Specific hours will be posted on the website.</p>	<p>Our staff are here to help! You can email them with questions and their contact information is available here.</p> <p>You can also contact the Tutoring Center by email at TutoringCenter@normandale.edu or by phone at 952-358-8624. Please leave a voicemail starting with clearly stating your name and phone number. We will return your call as soon as we are available.</p>
Writing Center	The Writing Center will continue to provide writing help through online and alternate deliveries. These will be limited hours and appointments as listed on the website.	Please contact Eric Wardell with any questions at eric.wardell@normandale.edu .
International Student Resources	As an international student, you still have access to the same services as domestic students. If you have any concerns, please reach out to our team.	For general information, make sure to check out Study in the States . Their website has free government resources and information on the international student process.

		<p>If you have any questions or concerns, please contact Antoinette Harris at Antoinette.Harris@normandale.edu or by phone at 952-358-8207.</p>
<p>Crisis Resources</p>	<p><u>If you are having a medical or mental health emergency, please contact 911.</u></p> <p>There are also additional resources available for you in case you are in crisis.</p>	<p>For the national Crisis Text Line, text MN to 741741.</p> <p>You can call the National Suicide Prevention Hotline at 800-273-8255.</p> <p>A local Hennepin County community resource is COPE – Community Outreach for Psychiatric Emergencies. They can be reached at 612-536-1223. For crisis lines in other counties, please go to the Student Resource Center website for further information.</p>