



normandale

continuing education

SPRING 2022



ENRICH YOUR ORGANIZATION

Leadership	2
Sales and Customer Service	2
Communication	3
Marketing	3
Six Sigma	4
Agile and Scrum	4
Data Analytics.....	5
Financial Management	5
Project Management	6
Entrepreneurship	6

LANGUAGES

Spanish	6
---------------	---

EXPAND YOUR CAREER

Facilitating Career Development.....	7
Education and Training.....	7
K - 12 Education	7

COMPUTERS & TECHNOLOGY

Foundations of Computing	8
Help desk & Desktop Support.....	8
Data Analytics.....	8
Web Design and Development	9
Programming & Software Design	9
Network	10
Security	10
Architecture	10
Game Design and Development.....	10

HEALTHCARE & MEDICAL

Medical Careers.....	11
Healthcare	12

INTEGRATIVE HEALTH & HEALING

Integrative and Holistic Certificates.....	12
Nutrition	13
Healing Touch.....	13
Podcasts	13

CONTINUING EDUCATION REGISTRATION

Registration Information	16
--------------------------------	----



ENRICH YOUR ORGANIZATION

BACK TO TABLE OF CONTENTS



LEADERSHIP

Management Certificate

This certificate will help you gain the skills and confidence needed to manage and motivate teams, leverage resources and enhance business results.

Management Bootcamp	4/4 - 4/29	Online
Collaborative Management	5/2 - 5/27	Online
Managing Generations in the Workplace	6/6 - 7/1	Online

Series: (save \$140) **\$595** | 4.8 CEU

Individual: **\$175 - \$295** | 1.6 CEU

Supervisory & Leadership Certificate

3.2 CEU, \$395	4/4 - 5/27	Online
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Certificate in Leadership Development (For Gen Y)

Leadership Principles	4/4 - 4/29	Online
Developing Your Leadership Skills	5/2 - 5/27	Online
Developing Your Professional Career	6/6 - 7/1	Online

Series: (save \$40) **\$395** | 4.8 CEU

Individual: **\$145** | 1.6 CEU

Managing Remote Workers Certificate

Remote Working and Communicating	4/4 - 4/29	Online
Managing Remote Workers	5/2 - 5/27	Online

Series: (save \$95) **\$395** | 3.2 CEU

Individual: **\$245** | 1.6 CEU

Certificate in Non-Profit Administration

Revenue Generation for Non-Profits	4/4 - 5/27	Online
Program Evaluation for Nonprofit Professionals	6/6 - 7/1	Online

Series: (save \$145) **\$595** | 4.8 CEU

Individual: **\$245-\$495** | 1.6 CEU

Supervision and Management Certificate

The Supervision and Management Certificate provides immediately applicable tools to help newer or experienced supervisors create a positive environment for engaged and productive employees. Julie Berg

Creating a Leadership Mindset	T	5/5	9:00am - 12:30pm	Virtual Live
Coaching for Excellent Performance	T	5/12	9:00am - 12:30pm	Virtual Live
Managing Performance Problems	T	5/19	9:00am - 12:30pm	Virtual Live
Developing Your Leadership Style	T	5/26	9:00am - 12:30pm	Virtual Live

Series: (save \$100) **\$500** | 1.4 CEU

Individual: **\$150** | 0.35 CEU

SALES AND CUSTOMER SERVICE

Certificate in Customer Service

Keys to Customer Service	4/4 - 4/29	Online
Extraordinary Customer Service	5/2 - 5/27	Online

Series: (save \$45) **\$245** | 3.2 CEU

Individual: **\$145** | 1.6 CEU

Salesforce: Power User Certificate

7.5 CEU, \$795	Start Anytime	Online Self-Paced
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SALES AND CUSTOMER SERVICE (continued)

Sales Representative Certificate

10 CEU, \$1,345

Start Anytime

Online Self-Paced

Sales Manager Certificate

20 CEU, \$2,295

Start Anytime

Online Self-Paced

Persuasive Communication

3 CEU, \$145

Start Anytime

Online Self-Paced

Professional Sales Skills

2.4 CEU, \$115

Starts Monthly

Online

COMMUNICATION

Certificate in Effective Grammar

3.2 CEU, \$295

4/4 - 4/29

Online

Certificate in Business Writing

Business Writing

4/4 - 4/29

Online

Effective Copywriting

5/2 - 5/27

Online

Writing News and Press Releases

6/6 - 7/1

Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Certificate in Workplace Communication

Conflict Management

4/4 - 4/29

Online

Negotiation: Get What You Want

5/2 - 5/27

Online

Using Personality Profiles for Better Work Performance

6/6 - 7/1

Online

Series: (save \$140) **\$595** | 4.8 CEU

Individual: **\$195-\$295** | 1.6 - 1.8 CEU

Technical Writing Certificate

8 CEU, \$1,995

Start Anytime

Online Self-Paced

MARKETING

Integrated Marketing Certificate

Advanced Marketing Concepts

4/4 - 4/29

Online

Successful Print Marketings

5/2 - 5/27

Online

Integrated Marketing Best Practices

6/6 - 7/1

Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Video Marketing Certificate

Video Marketing

4/4 - 4/29

Online

YouTube for Business

5/2 - 5/27

Online

Series: (save \$95) **\$395** | 3.2 CEU

Individual: **\$245** | 1.6 CEU

Digital Marketing Certificate

This certificate is also designed for **self-paced** learning, allowing you to start classes anytime.

Improving Email Promotions

4/4 - 4/29

Online

Boosting Your Website Traffic

5/2 - 5/27

Online

Online Advertising

6/6 - 7/1

Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Podcasting

1.6 CEU, \$245

4/4 - 4/29

Online

MARKETING (continued)

Google Analytics Certificate

Google Analytics	4/4 - 4/29	Online
Advanced Google Analytics	5/2 - 5/27	Online

Series: (save \$45) **\$345** | 3.2 CEU

Individual: **\$195** | 1.6 CEU

Effective Copywriting

1.6 CEU, \$195	5/2 - 5/27	Online
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Writing News and Press Releases

1.6 CEU, \$195	6/6 - 7/1	Online
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Advertising & Outreach Specialist Certificate

10 CEU, \$1,345	Start Anytime	Online Self-Paced
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SEO Associate Certification

This program prepares you to sit for the OMCA certification exam and includes exam voucher. 11 CEU, \$1,745	Start Anytime	Online Self-Paced
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SIX SIGMA

Six Sigma Green Belt Certificate

Introduction to Six Sigma Green Belt	4/4 - 4/29	Online
Intermediate to Six Sigma Green Belt	5/2 - 5/27	Online
Advanced to Six Sigma Green Belt	6/6 - 7/1	Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

AGILE AND SCRUM

Certified ScrumMaster (CSM)

WIOA

Course fee includes the Scrum Study Guide and a two-year membership in the Scrum Alliance. Upon course completion and passing the online test, you will be listed on the Scrum Alliance website as a Certified ScrumMaster. 1.4 CEU, \$780

S & Su	4/2 - 4/3	8:00am - 4:00pm	Virtual Live
W & Th	4/6 - 4/7	8:00am - 4:00pm	Virtual Live
T & W	4/26 - 4/27	8:00am - 4:00pm	Virtual Live
S & Su	4/30 - 5/1	8:00am - 4:00pm	Virtual Live
T & W	5/10 - 5/11	8:00am - 4:00pm	Virtual Live
S & Su	5/21 - 5/22	8:00am - 4:00pm	Virtual Live



Certified Scrum Product Owners (CSPO)

WIOA

Upon completion, you will be registered as a Certified Scrum Product Owner, which includes a two-year membership in the Scrum Alliance. 1.4 CEU, \$780

S & Su	4/9 - 4/10	8:00am - 4:00pm	Virtual Live
W & Th	4/20 - 4/21	8:00am - 4:00pm	Virtual Live
S & Su	4/30 - 5/1	8:00am - 4:00pm	Virtual Live
W & Th	5/4 - 5/5	8:00am - 4:00pm	Virtual Live
S & Su	5/14 - 5/15	8:00am - 4:00pm	Virtual Live
W & Th	5/18 - 5/19	8:00am - 4:00pm	Virtual Live
S & Su	5/28 - 5/29	8:00am - 4:00pm	Virtual Live



DATA ANALYTICS

Certificate in Mastering Excel

Mastering Microsoft Excel	4/4 - 4/29	Online
Intermediate Excel	5/2 - 5/27	Online
Advanced Excel	6/6 - 7/1	Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Certificate in Data Analysis

This certificate is also offered in a self-paced format, allowing you to start classes anytime.

Introduction to Data Analysis	4/4 - 4/29	Online or Self-paced
Intermediate Data Analysis	5/2 - 5/27	Online or Self-paced
Advanced Data Analysis	6/6 - 7/1	Online or Self-paced

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Power BI Certificate

Introduction to Power BI	4/4 - 4/29	Online
Intermediate Power BI	5/2 - 5/27	Online
Advanced Power BI	6/6 - 7/1	Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Introduction to Statistics

2.4 CEU, \$115	Start Anytime	Online Self-Paced
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Introduction to Crystal Reports

2.4 CEU, \$115	Start Anytime	Online Self-Paced
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FINANCIAL MANAGEMENT

Certificate in Accounting and Finance for Non-Financial Managers

This certificate is also designed in a **self-paced** format, allowing you to start any time.

Accounting and Finance for Non-Financial Managers	4/4 - 4/29	Online
Cash is King	5/2 - 5/27	Online
Financial Analysis and Planning for Non-Financial Managers	6/6 - 7/1	Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Bookkeeping Certificate

Understanding Debits and Credits	4/4 - 4/29	Online
General Ledger and Month End Procedures	5/2 - 5/27	Online
Closing Procedures and Financial Statements	6/6 - 7/1	Online

Series: (save \$90) **\$495** | 4.8 CEU

Courses must be taken in order

QuickBooks

2.4 CEU, \$129	Starts Monthly	Online
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The Basics of Bookkeeping

1.6 CEU, \$195	5/2 - 5/27	Online
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Performing Payroll in QuickBooks

2.4 CEU, \$129	Starts Monthly	Online
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Accounting Fundamentals

2.4 CEU, \$129	Starts Monthly	Online
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REGISTER ONLINE OR LEARN MORE

Use this link to view full course descriptions or to register.

PROJECT MANAGEMENT

Mastering Project Management Certificate with PMP Prep

15 CEU, \$1,345

Start Anytime

Online Self-Paced

Project Management Essentials

Custom scheduled for groups & organizations

Project Manager Certificate with CAPM and PMP Prep

25 CEU, \$2,795

Start Anytime

Online Self-Paced

ENTREPRENEURSHIP

Entrepreneurship Certificate

Entrepreneur Boot Camp

4/4 - 4/29

Online

The Business Plan

5/2 - 5/27

Online

Entrepreneurial Marketing

6/6 - 7/1

Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Start and Operate Your Own Home-Based Business

2.4 CEU, \$115

Starts Monthly

Online

Social Media for Business Certificate

Introduction to Social Media

4/4 - 4/29

Online

Marketing Using Social Media

3/7 - 4/1

Online

Integrating Social Media in Your Organization

6/6 - 7/1

Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Start Your Own Online Business

2.4 CEU, \$115

Starts Monthly

Online



REGISTER ONLINE OR LEARN MORE

Use this link to view full course descriptions or to register.

LANGUAGES

[BACK TO TABLE OF CONTENTS](#)



SPANISH

Beginning Conversational Spanish

3.2 CEU, \$290

4/4 - 5/27

Online

Speed Spanish

2.4 CEU, \$149

Start Anytime

Online Self-Paced

Spanish For Medical Professionals

3.2 CEU, \$290

6/6 - 7/1

Online

EXPAND YOUR CAREER

[BACK TO TABLE OF CONTENTS](#)



FACILITATING CAREER DEVELOPMENT

Global Career Development Facilitator (GCDF) and Certified Career Services Provider (CCSP) Certificate

WIOA Approved

Spring 2022:
4/4 - 6/26

Required Zoom Sessions:
8:30 am – 4:00 pm
on 4/7, 4/28, 5/19, 6/16

This 120-hour hybrid certificate program is highly interactive and paced for working adults. Both new and experienced career development professionals will benefit from taking this program. Participants who typically participate work in education, workforce development, non-profit, government and community agencies as well as in consulting and private practice.

Learners will complete online learning modules and will meet several times throughout the course, as a cohort via zoom. Online content can be accessed anytime, at the learner's convenience. Zoom class dates are meant to provide opportunities for collaboration and for participants to develop their skills in career development core competencies such as - labor market information, helping skills, employability skills, career development models, ethical and legal issues, diverse populations and many more.
12 CEU, \$1,380, Jessica Ayub, GCDF, CCSP

EDUCATION AND TRAINING

Certificate in Online Teaching

Advanced Teaching Online	4/4 - 4/29	Online
Designing Online Instruction	5/2 - 5/27	Online
Fostering Online Discussion	6/6 - 7/1	Online
Series: (save \$90) \$495 4.8 CEU		Individual: \$195 1.6 CEU

Advanced Live Online and Zoom Instructor Training

1.6 CEU, \$195	4/4 - 4/29	Online
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K - 12 EDUCATION

Certificate in Learning Styles

Developing the Socialization Skills for Students with ASD in the Inclusive Classroom	5/2 - 5/27	Online
Gender Matters: Gender in the Classroom	5/2 - 5/27	Online
Generational Learning Styles	6/6 - 7/1	Online
Series: (save \$40) \$395 4.8 CEU		Individual: \$145 1.6 CEU

Culturally Responsive Pedagogy in the Diverse Classroom

1.6 CEU, \$145	4/4 - 4/29	Online
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REGISTER ONLINE OR LEARN MORE

Use this link to view full course descriptions or to register.

COMPUTERS & TECHNOLOGY

[BACK TO TABLE OF CONTENTS](#)



FOUNDATIONS OF COMPUTING

Keyboarding

2.4 CEU, \$115

Start Anytime

Online Self-Paced

Mastering Computer Skills for the Workplace

1.6 CEU, \$195

4/4 - 4/29

Online

Microsoft Office Specialist 2016 (MOS) Certification Training

Exam voucher included. 33.5 CEU, \$2,795

Start Anytime

Online Self-Paced

Certificate in Mastering Excel

Students must have Microsoft Excel to complete this certificate.

Mastering Microsoft Excel

4/4 - 4/29

Online

Intermediate Excel

5/2 - 5/27

Online

Advanced Excel

6/6 - 7/1

Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

IT Foundations Certification

6 CEUs, \$1,995

Start Anytime

Online Self-Paced

Management for IT Professionals

39 CEUs, \$2,495

Start Anytime

Online Self-Paced

HELP DESK & DESKTOP SUPPORT

Computer Technician

13.4 CEU, \$2,499

Start Anytime

Online Self-Paced

Introduction to PC Troubleshooting

2.4 CEU, \$115

Starts Monthly

Online

DATA ANALYTICS

Certificate in Data Analysis

This certificate is also offered in a self-paced format, allowing you to start classes anytime.

Introduction to Data Analysis

4/4 - 4/29

Online

Intermediate Data Analysis

5/2 - 5/27

Online

Advanced Data Analysis

6/6 - 7/1

Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Certificate in Mastering Excel

Mastering Microsoft Excel

4/4 - 4/29

Online

Intermediate Excel

5/2 - 5/27

Online

Advanced Excel

6/6 - 7/1

Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Introduction to Machine Learning

2.4 CEU, \$115

Start Anytime

Online Self-Paced

DATA ANALYTICS (continued)

Power BI Certificate

Introduction to Power BI	4/4 - 4/29	Online
Intermediate Power BI	5/2 - 5/27	Online
Advanced Power BI	6/6 - 7/1	Online

Series: (save \$90) **\$495** | 4.8 CEU

Individual: **\$195** | 1.6 CEU

Oracle SQL and PL/SQL Developer

12 CEU, \$1,295	Start Anytime	Online Self-Paced
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WEB DESIGN AND DEVELOPMENT

Graphic Design Software Essentials Certificate

Adobe Illustrator Essentials	4/4 - 4/29	Online
Adobe Photoshop Essentials	5/2 - 5/27	Online
Adobe InDesign Essentials	6/6 - 7/1	Online

Series: (save \$130) **\$545** | 4.8 CEU

Individual: **\$225** | 1.6 CEU

WordPress Certificate

Series: \$495 4.8 CEU	4/4 - 7/1	Online
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Certificate in Web Design

Introduction to Web Design	4/4 - 4/29	Online
Intermediate Web Design	5/2 - 5/27	Online
Advanced Web Design	6/6 - 7/1	Online

Series: (save \$140) **\$595** | 4.8 CEU

Individual: **\$245** | 1.6 CEU

JavaScript Developer

18 CEU, \$2,395	Start Anytime	Online Self-Paced
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PROGRAMMING & SOFTWARE DESIGN

Coding Certificate

Introduction to Coding	4/4 - 4/29	Online
HTML Fundamentals	5/2 - 5/27	Online
CSS Fundamentals	6/6 - 7/1	Online

Series: (save \$90) **\$595** | 4.8 CEU

Individual: **\$195 - \$245** | 1.6 CEU

C++ Programmer

10.8 CEU, \$1,195	Start Anytime	Online Self-Paced
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Python Developer

15.5 CEU, \$1,295	Start Anytime	Online Self-Paced
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Java Programmer

10 CEU, \$1,195,	Start Anytime	Online Self-Paced
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Front-End Web Developer

16 CEU, \$2,395	Start Anytime	Online Self-Paced
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REGISTER ONLINE OR LEARN MORE

Use this link to view full course descriptions or to register.

NETWORK

CompTIA Network+ Certification

11 CEU, \$1,895

Start Anytime

Online Self-Paced

Introduction to Networking

2.4 CEU, \$125

Start Anytime

Online Self-Paced

SECURITY

Certified Information Security Manager (CISM)

7.2 CEU, \$1,495

Start Anytime

Online Self-Paced

Introduction to PC Security

2.4 CEU, \$125

Start Anytime

Online Self-Paced

ARCHITECTURE

CompTIA Cloud+ Certification

7.5 CEU, \$1,895

Start Anytime

Online Self-Paced

Understanding the Cloud

2.4 CEU, \$125

Start Anytime

Online Self-Paced

GAME DESIGN AND DEVELOPMENT

How to Get Started in Game Development

2.4 CEU, \$115

Start Anytime

Online Self-Paced

Video Game Design and Development

5 CEU, \$2,295

Start Anytime

Online Self-Paced

Digital Game Artist Certificate

60 CEU, \$2,795

Start Anytime

Online Self-Paced

Certificate in Basic Game Design

Introduction to Game Design

4/4 - 4/29

Online

Intermediate Video Game Design

5/2 - 5/27

Online

Series: (save \$95) **\$395** | **3.2 CEU**

Individual: \$245 | **1.6 CEU**

What does WIOA indicate? – WIOA (Workforce Investment Opportunity Act) designates programs that meet the requirements which are a part of federal legislation. The WIOA programs are designed to enhance and support our nation's public workforce system. WIOA programs help people (youth, unemployed, underemployed) to move into high-quality jobs and careers. This funding is also geared to helping employers hire, retain and promote their employees. Let us know if you would like to learn more about how WIOA funding can be used to support your enrollment in one of these programs or to schedule a program for your agency or business.



REGISTER ONLINE OR LEARN MORE

Use this link to view full course descriptions or to register.

HEALTHCARE & MEDICAL

[BACK TO TABLE OF CONTENTS](#)



MEDICAL CAREERS

Medical Coding & Billing

WIOA

This program prepares students to sit for the CCA (AHIMA) and/or CPC (AAPC) certification exams.
617 Contact Hours, \$3,899

Start Anytime

Online Self-Paced

Medical Billing

367 Contact Hours, \$3,099

Start Anytime

Online Self-Paced

Medical Transcription

WIOA

Enrollment includes ten e-textbooks, a transcription foot pedal, an AHDI membership, and online reference library access. 630 Contact Hours, \$3,499

Start Anytime

Online Self-Paced

Medical Administrative Assistant with EHR

Enrollment includes e-books and exam vouchers for the two national certifications.
260 Contact Hours, \$3,199

Start Anytime

Online Self-Paced

Medical Assistant with Clinical Externships

WIOA

Enrollment includes a complete ebook library, one-on-one help from instructors and technical support team, and a CCMA exam voucher.
583 Contact Hours, \$3,999

Start Anytime

Online Self-Paced

Pharmacy Technician

WIOA

The Pharmacy Technician program is the only online program approved by the State of Minnesota Board of Pharmacy. Students receive six e-textbooks and a drug reference handbook.
422 Contact Hours, \$3,899

Start Anytime

Online Self-Paced

Phlebotomy Technician

NEW

Students qualify to sit for the Certified Phlebotomy Technician (CPT) exam upon successful program completion. Career services are also provided.
462 Contact Hours, \$1,899

Start Anytime

Online Self-Paced

Medical Scribe

NEW

Upon successful program completion, a student is prepared to sit for AHDP's Medical Scribe Certification exam. Career advising, job placement, and national certification exam voucher included. 80 Contact Hours, \$3,499

Start Anytime

Online Self-Paced

Patient Care Technician

NEW

Upon successful completion, students qualify for one of three national certification exams.
130 Contact Hours, \$3,499

Start Anytime

Online Self-Paced



FREE INFORMATION SESSIONS

Normandale's medical career programs will provide you with the knowledge and skills to feel confident in a new role. Curriculum is continually updated to ensure it aligns to occupational, state and national requirements.

Want to learn more? Participate in an information session or call us to get started.

Webinars:

- Wednesday, April 13 • 12:00 - 1:00pm
- Wednesday, May 11 • 12:00 - 1:00pm
- Wednesday, June 8 • 12:00 - 1:00pm

HEALTHCARE

Minnesota Board of Nursing Continuing Education Requirements

The Minnesota Board of Nursing is the source of specific information regarding individual registration requirements. All programs are designed to meet Minnesota Board of Nursing requirements for registered nurses and licensed practical nurses. It is up to the individual licensee to decide if the content enhances his or her ability to practice nursing.

Refresher Course in Nursing (RN)

This course is designed for registered nurses (RN) who need a review and update of nursing skills to return to active status. Additional costs NOT included in course fee include lab kits and e-textbook (approx. \$355 total). If you are considering this course, please consult with the MN Board of Nursing for any required paperwork as soon as possible. 160 Contact Hours, \$1,695

In Person and Online 4/25 - 7/2

Certificate in Gerontology

25 Contact Hours, \$169

Start Anytime

Online Self-Paced

Certificate in Infectious Diseases and Infection Control

13 Contact Hours, \$119

Start Anytime

Online Self-Paced

Certificate in Pain Assessment and Management

12 Contact Hours, \$115

Start Anytime

Online Self-Paced

Certificate in Food, Nutrition, and Health

16 Contact Hours, \$115

Start Anytime

Online Self-Paced

INTEGRATIVE HEALTH & HEALING

[BACK TO TABLE OF CONTENTS](#)



INTEGRATIVE AND HOLISTIC CERTIFICATES

Certificate in Complementary and Integrative Health

24 Contact Hours, \$159

Start Anytime

Online Self-Paced

Certificate in Mindfulness

8 Contact Hours, \$115

Start Anytime

Online Self-Paced

Certificate in Spirituality, Health, and Healing

25 Contact Hours, \$229

Starts Monthly

Online

Certificate in Global Healing Systems

13 Contact Hours, \$115

Start Anytime

Online Self-Paced

Certificate in Holistic and Integrative Health

33 Contact Hours, \$219

Start Anytime

Online Self-Paced

Certificate in Energy Medicine

10 Contact Hours, \$115

Start Anytime

Online Self-Paced

NUTRITION

Wild Plant Walk: Identification for Food & Medicine

Learn to identify and appreciate basic edible and medicinal uses of wild plants and shrubs of late spring and early summer. 2.5 Contact Hours, \$54, Matthew Alfs

M

6/8

5:00pm - 7:30pm

In Person

HEALING TOUCH

Foundations of Healing Touch - HTI Certification

Healing Touch International (HTI) Healing Touch Certificate Program is an in-depth program including five courses based in energy healing. Completion of the five courses leads to eligibility to apply for certification as a Certified Healing Touch Practitioner through Healing Beyond Borders. See website: www.healingbeyondborders.org for additional information. Sheila Judd

Course 1: Foundations of Healing Touch

Th &
F

4/28 &
4/29

8:00am - 5:00pm
8:00am - 4:00pm

15.5 Contact Hours, \$335

Course 2: Energetic Patterning & Clinical Application

W &
Th

7/12 &
7/14

8:00am - 5:00pm
8:00am - 4:00pm

15.5 Contact Hours, \$305



Learning Well Radio

an internet radio program

Learning Well is a monthly internet podcast program featuring leaders, change-agents and transformers in the field of integrative and holistic health and wellness. The program provides practical information and tools that listeners can use in their daily life and work. It is our hope that these programs will also inspire listeners to take action in their own lives and provide information or ideas that listeners can share with friends, loved ones or clients and patients.

Check out some of our past and future shows:

www.normandale.edu/continuing-education/learning-well

Eben Alexander, MD - Near Death Experience (NDE)

Susan Masterson, PhD - Autoimmune Disorders

Howard Weiner, MD - Neurology & Brain Diseases

Anna McConville - Body & Pain Management

Bijal Trivedi - Personalized Medicine

Cyndi Dale - Energy Medicine & Chakras

Wendy Wood, PhD - The Science and Power of Habits

Jennifer Shepherd - Aromatherapy & Psychological Health

Catherine Kurosu, MD - Integrative and Eastern Medicine

Donald Antrim - Suicide & Survival

T. Colin Campbell, PhD - Plant-Based Nutrition

Margee Kerr, PhD - Science of Pain and Fear

Theresa Cheung - Spirituality & Dreams

Vivian Brown, MD - Healthy Aging

Richard Leider - The Power of Purpose

Christopher Wiener, MD - Sleep Medicine & Neurology

Produced by the Integrative Health Education Center at Normandale Community College

CORPORATE AND EMPLOYEE TRAINING

Achieving strategic goals means developing your most valuable resource, your employees. Let us do the heavy lifting so you can deliver impactful learning experiences that drive employee performance, engagement, and company strategy.

Ready-To-Go. Choose from proven training programs that you can serve up directly to your teams.

Customized. Our team of learning and development experts will work with you to customize programs that meet training goals while incorporating your company's culture, work examples and processes.

Built to Order. Our experts also offer an option to help you create brand new training programs and learning solutions that align directly to business needs and strategies.

ESSENTIAL SKILLS

- Working Remotely
- Communication & Presentation Skills
- Cultural Competency
- Diversity, Equity, & Inclusion
- Creativity & Problem Solving
- Design Thinking
- Managing Workplace Conflict
- Empathy & Growth Mindset
- Managing Stress & Wellness

HIGH PERFORMANCE WORK PRACTICES

- Leadership & Supervision
- Coaching & Mentorship
- Teamwork & Collaboration
- Conflict Management
- Change Management
- Project & Time Management
- Data & Information Literacy
- Sales and Customer Experience

WORKING WITH US





Delivery Options

- ▶ Instructor-led sessions
- ▶ Virtual web-cast sessions
- ▶ On-the-job training
- ▶ Train the Trainer
- ▶ Hybrid—blended options

CONTINUOUS IMPROVEMENT

- Agile and Scrum
- LEAN
- Six Sigma
- Supply Chain
- ISO Standards

TECHNOLOGY & DATA

- Microsoft Office Suite
- Data Management & Applications
- Business Intelligence Practices
- SQL Data Management
- MS Excel for BI Insight
- Graphic & Web Design Software

WELLNESS PRACTICES

- Stress Management
- Mindfulness & Meditation
- Wellness in the Workplace
- Tai Chi, Qigong, Yoga

Normandale serves a wide range of organizations from large enterprises, small businesses, non-profits, to governmental agencies.

Call 952-358-8343 or email us at ncal@normandale.edu.

“Normandale played a huge role in our company becoming ISO certified. As a small company that mostly focuses on research, the ISO process would have been difficult for us to navigate. Normandale made sure that we were informed and prepared to succeed every step of the way.”

—Sally Hed Dahlquist, owner and president, ImmunoChemistry Technologies

CONTINUING EDUCATION REGISTRATION

Online: normandale.edu/CE/classes

Phone: 952-358-8343

Credit cards: Visa, MasterCard, Discover

Email Confirmations and Receipts are sent immediately when you register online.

Class changes or cancellations will be communicated by email and/or phone. The college reserves the right to cancel classes due to low enrollment. A 100% refund of your registration fee will be issued if a class is cancelled by the college.

Advanced registration is encouraged for all programs and must be accompanied by payment or charge authorization.

Refund Policies may vary according to class type. Our general policy requires notification 4 days prior to the class start. See our website for specific refund policies.

Accommodations for a disability (e.g., wheelchair accessibility, interpreter, large print materials) can be available upon request. Normandale is an affirmative action, equal opportunity educator and employer. This brochure and other college publications are subject to change without notice. The information in this brochure is available in alternate formats.

The Spring 2022 edition of the Continuing Education schedule is available in a digital format only. Look for future schedules in print and digital formats.

LEARNING FORMATS

Normandale offers several learning formats. It is our goal to align the delivery method to the needs of learners and business partners.

In Person: Learning is delivered on campus or at your business.

Virtual Live: Learning delivery is real-time with live instruction via a web platform such as Zoom. You'll enjoy interacting with your instructor and connecting with other learners in discussions and interactive activities.

Online: Learning delivery is instructor supported and schedules vary depending upon the course. This option provides flexibility and structured support to ensure that you are able to stay on track.

Blended: Learning can be delivered as a mix of virtual, online, and/or in person experiences.

Online Self-Paced: Learning is online and designed to accommodate your schedule.

SCHEDULED AND CUSTOM

Throughout this schedule, you will see courses presented in two key ways.

Scheduled: Our professional development courses are scheduled on a regular basis. Check our website as new programs and dates are continually added.

Custom: Courses and programs without a date or specific registration information indicate a custom option, which works well for employers and workforce agencies looking to provide training to a group of employees or individuals.

BUSINESSES AND WORKFORCE AGENCIES

When registering employees or individuals for continuing education classes, give us a call or email us at ncal@normandale.edu. We accept a number of payment options (credit cards, purchase orders (PO), checks, training authorizations, etc.) You will receive an email confirmation for each registration.



NORMANDALE
COMMUNITY COLLEGE



MINNESOTA STATE

Normandale Community College is a member of Minnesota State Colleges and Universities.