IMPORTANT DATES

April 18
August 1
After August 1

Registration begins
Payment due
Payment due within 24 hours

August 18
August 22
August 26

Campus offices closed until 10:45 am
Classes begin
Last day for drop/refund

YOUR COLLEGE. YOUR COMMUNITY.

WWW.NORMANDALE.EDU
Normandale Community College is an affirmative action, equal opportunity educator and employer and a member of the Minnesota State Colleges and Universities system.

This document is available in alternate formats to individuals with disabilities by calling 952-358-8625, or emailing osd@normandale.edu.
Visit Us! Normandale
Getting Started Sessions

Learn about Normandale admission procedures, programs, student services, and registration. Stay for a presentation on financial aid immediately following some of the Getting Started Sessions.

Getting Started Sessions will cover:
• General overview of the college
• Steps to start at Normandale
• Programs and degrees
• Services for students
• Tuition affordability of Normandale
• Financial aid-loans and grants
• Clubs and Organizations
• Question session

No appointment necessary. Go to www.normandale.edu/visit
Directory of Services

Some offices or facilities may be closed or operate on reduced hours when classes are not in session.

Admissions Office
952-358-8201, Rm C 1037,
Mon-Thurs 8 am-6 pm, Fri 8 am-4:30 pm
Email: admissions@normandale.edu
www.normandale.edu/admissions

Advising/Counseling
952-358-8261, Rm C 1032,
Mon-Thurs 8 am-6 pm, Fri 8 am-4:30 pm
www.normandale.edu/counseling

Campus Store
952-358-9250, Rm K 1430,
Mon-Thurs 7:45 am-6 pm, Fri 7:45 am-4 pm
http://bookstore.normandale.edu

Center for Experiential Education
952-358-8119, Rm C 1066,
Mon-Thurs 8 am-6 pm; Fri 8 am-4:30 pm
Email: servicelearning@normandale.edu

Child Care Center
952-358-8613, Rm C 1007,
Mon-Fri 7:30 am-4 pm when classes are in session; some extended hours with prior approval

Computer Center Labs
952-358-8181, Rms C 3022 and P 1806
Mon-Thurs 7:30 am-9:30 pm; Fri 7:30 am-6:30 pm
Sat, 7:30 am-4 pm

Dining Services (Closed Holidays and Breaks)
952-358-8614, Rm K 0450
• Activities Building - 2nd Floor
To Your Health: Mon-Thurs 10 am-2 pm
• College Services Building
Grab and Go: Mon-Fri 7 am-2 pm
Java Junction: Mon-Fri 7 am-8 pm,
Sat 7:30 am-2 pm
• Kopp Student Center
98th Street Eatery: Mon-Fri 7 am-3 pm
Overlook Cafe: Mon-Thurs 7:30 am-6:30 pm,
Fri 7:30 am-1 pm

Diversity Center
952-358-8436, Rm C 1101
Mon-Thurs 10 am-6 pm, Fri 10 am-4 pm
Website: www.normandale.edu/multicultural

Financial Aid and Scholarship Office
952-358-8250, Rm C 1074
Mon & Wed 8 am-6 pm
Tue, Thurs, Fri 8 am-4 pm
Email: finaid@normandale.edu
www.normandale.edu/finaid

Kopp Student Center / Kopp Central
952-358-8120, Rm K 1417 / Mon-Thurs 7:30 am-8 pm, Fri 7:30 am-4:30 pm, Sat closed

Kopp Student Center / ID Card Services
952-358-8120, Rm K 1417 / Mon-Thurs 8 am-7:30 pm, Fri 7:30 am-4 pm, Sat closed

Library
952-358-8290, Rm L 2701
Mon-Thurs 7:45 am-9:50 pm;
Fri 7:45 am-5:50 pm; Sat 9 am-3:50 pm

Mahendra Nath Advising Center
952-358-8638, Rm C 1032,
Mon-Thurs 8 am-6 pm; Fri 8 am-4:30 pm;
Website: www.normandale.edu/capc

Office for Students with Disabilities
952-358-8625, OSD Walk-in Office, Rm L 2751
952-358-8623, Debbie Tillman, Director, Rm L 2755
Mon-Thurs 8 am to 5 pm; Fri 8 am to 4 pm
Email: osd@normandale.edu

Payments and Billing Office (Tuition Payments)
952-358-8242, Rm C 1087,
Mon-Thurs 8 am-5 pm, Fri 8 am-4:30 pm
Non class days 8 am-4:30 pm
Email: businessoffice@normandale.edu
www.normandale.edu/fiscal-services

Records / Registration
952-358-8220, Rm C 1083,
Mon-Thurs 8 am-6 pm, Fri 8 am-4:30 pm
Email: records@normandale.edu
Website: www.normandale.edu/records

Textbook Depot
952-358-9250, Rm K 0430,
Mon-Fri 7:45 am-4 pm; extended hours at semester start; Website: http://bookstore.normandale.edu

Tutoring Center
952-358-8264/9187, Rm C 2120,
Mon-Thurs 8 am-6 pm, Fri 8 am-4 pm

Veterans Advisor
952-358-8776, Kari Rusch-Curl, Advisor,
Rm C 1032

Veterans Certifying Official
952-358-8213, Tonya Hanson Huber, Rm C 1090

Additional Numbers
952-358-8220, Transcripts
952-358-8280, Security
952-358-8300, Class cancellations
Become a student at Normandale Community College in just eight easy steps!

1. APPLY FOR ADMISSION
   Complete a Normandale application for admission online at www.normandale.edu/apply or download and submit a paper application along with the $20 application fee. The last day to apply for fall semester is August 8, 2016. Students who are currently admitted at another college or institution may choose to enroll at Normandale Community College as a visiting student at www.normandale.edu/visiting and are not required to submit an application for admission.

2. SUBMIT OFFICIAL TRANSCRIPTS (OR GED CERTIFICATE)
   Confirm your high school graduation or previous attendance at any college including Advanced Placement (AP), College Level Examination Program (CLEP), or International Baccalaureate (IB) score reports. Official transcripts must be prepared and sealed by the issuing institution in an envelope bearing the issuing institution’s letterhead (see page 7).

3. APPLY FOR FINANCIAL AID (IF NEEDED)
   Complete the Free Application for Federal Student Aid (FAFSA) at www.fafsa.gov or the MN Dream Act application at ohe.state.mn.us. For more information go to www.normandale.edu/finaid.

4. TAKE PLACEMENT TESTS
   Schedule and complete any required placement testing in reading, writing and mathematics as directed in your acceptance letter.

5. COMPLETE AN ADVISING & REGISTRATION SESSION
   When you have satisfied your placement test requirements, you will be notified of upcoming advising and course registration dates. You should immediately reserve space at the earliest available session by following the instructions in your acceptance letter.

6. REGISTER FOR CLASSES
   Returning students register online at www.normandale.edu/register. New students will register at their advising and registration session.

7. PAY TUITION
   Make tuition payments online through eServices. Set up a Nelnet monthly payment plan at www.normandale.edu/pay-tuition, and select payment plans, or pay in person at the Payments and Billing Office located on the first floor of College Services. Payment options include cash, check or credit card.

8. BUY BOOKS AND PICK UP FREE STUDENT ID
   Books may be purchased at the Textbook Depot (Rm K 0430) in the Kopp Student Center or online at http://bookstore.normandale.edu. Call 952-358-9250 with questions about textbooks. Get your Student ID at the Kopp Central Desk (Rm K 1417). Questions? Call 952-358-8120.
Step 1: Apply for Admission

ADMISSION PROCEDURE
Go to www.normandale.edu/apply to apply online or download and submit a printable application form along with the $20 application fee.

Normandale accepts all students with a high school diploma or GED certificate for general admission. Specialized career programs such as Dental Hygiene, Nursing and Dietetic Technology have limited enrollment, are competitively based and have additional academic and application requirements.

POST SECONDARY ENROLLMENT OPTIONS (PSEO)
For more information about PSEO applications, visit PSEO Student Admissions website at www.normandale.edu/pseo to learn more about the program requirements and to download the PSEO application form and the MN Department of Education Notice of Registration form.

INTERNATIONAL ADMISSIONS
Applicants from another country seeking to attend full time on a student visa (F-1) are considered for acceptance for fall and spring semesters (no summer admissions). The application deadline for fall semester is June 1 and for spring semester it is October 1. A special application form is required along with documentation of high school graduation, English proficiency and proof of sufficient financial resources before an I-20 will be issued. For additional information on international admission, go to www.normandale.edu/international

SENIOR CITIZENS
Minnesota residents aged 62 or older may register for courses at a reduced tuition rate. Seniors may register beginning the first day of the academic term on a space-available basis. Visit the Records Office each term to be sure you are registered as a senior citizen for tuition purposes.

For more information about how to apply, go to www.normandale.edu/apply.

Visiting Student Status
Students who are currently admitted at another college or institution may choose to enroll at Normandale Community college as a visiting student and are not required to submit an application for admission.

For more information, go to www.normandale.edu/visiting.
Step 2: Submit Transcripts

TRANSCRIPTS

Students who have no previous college coursework must submit high school transcripts or GED certificate with their admissions application. Students who submit their transcripts prior to high school graduation must submit a final, official high school transcript to the Office of Admissions prior to the end of their first term at Normandale.

Transfer students must submit official transcripts from all institutions they have attended when they apply for admission. Students who submit transcripts with courses in progress must submit a final transcript upon completion of the coursework. Transcripts will be evaluated for transfer of credits, course equivalencies, and placement testing requirements or waivers.

Transcripts from other MnSCU institutions: Normandale will electronically retrieve your transcript from other MnSCU institutions you have attended at no cost to you, so it is not necessary to submit transcripts from these institutions. However, if you have MnSCU coursework in progress at the time of admission or you complete additional coursework after admission, you must notify the Normandale Admissions Office to retrieve your transcript once your coursework has been completed. Certain holds, such as a past due amount, will prevent us from retrieving your electronic transcript. It is your responsibility to ensure that your records are free of holds and to notify the Normandale Admissions Office once your holds have been lifted.

SCORE REPORTS

For possible waivers from placement testing or for consideration of transfer credit (depending on which test was completed), submit ACT, SAT, and placement examination scores administered at other institutions, or submit official score reports from the Advanced Placement Program (AP), the College Level Examination Program (CLEP), International Baccalaureate (IB), and others. Score reports should be submitted to the Office of Admissions at the time of application.
Types of Financial Aid

College financial aid resources consist of:

- Grants and Scholarships (money that you do not have to pay back)
- Loans (money that you must pay back)
- Work Study (money you earn through campus employment).

HOW TO APPLY

You can apply and be considered for grants, loans and part-time jobs whether or not you are a full-time or part-time student. We recommend allowing a minimum of five weeks for the processing of your financial aid file (from the time you file the FAFSA or MN Dream Act Application). This will make sure you get your funds in a timely manner. For additional information call the Financial Aid Office at 952-358-8250 or go to www.normandale.edu/finaid.

FAFSA

You can start the process by completing the Free Application for Federal Student Aid (FAFSA). The fastest and most accurate method is at www.fafsa.gov. You (and your parents, if applicable) should apply for a federal PIN. The PIN is your electronic signature when applying for financial aid and will be used in other aid processes. You can have the results of your FAFSA sent to Normandale by using the Federal School Code 007954.

MN DREAM ACT

Undocumented students can apply for state financial aid by accessing the online MN Dream Act Application at ohe.state.mn.us.

ELIGIBLE PROGRAMS

In order to receive federal and state student aid, you must be admitted to Normandale, declare a major, and be seeking a degree or certificate. Some certificate programs are not eligible for financial aid (those requiring less than 16 credits).

Federal Pell Grant Recipients

Changes to your class schedule (adds, drops, withdrawals or course exchanges) after the 5th day of the term may result in the reduction of your Pell Grant. If you add a course after the 5th day of the term, your Pell Grant cannot be adjusted for the increase in credits. If you drop a class and add another class that is the same number of credits after the 5th day of the term, your aid will also be reduced, as the added class will be not be recognized for financial aid purposes.

MN State Grant Recipients

Students who are eligible for the MN State Grant must have a valid FAFSA or MN Dream Act Application at Normandale no more than 30 days after the start of the term. The Financial Aid Office may request unofficial transcripts from all previous colleges attended in order to determine your aid eligibility.

LOANS

Students who wish to use loans to assist with their educational expenses must be enrolled in at least 6 aid-eligible credits. You must complete a Master Promissory Note (MPN), Entrance Counseling, and a loan request in order to receive loan funds. You will need your federal PIN for this process. We encourage you to complete this process at least 2 weeks before the loan funds are needed.

SATISFACTORY ACADEMIC PROGRESS POLICY STATEMENT

(Note: This policy is under review and subject to revision. Consult www.normandale.edu/sap for the current policy.)

You must make satisfactory academic progress toward a degree or certificate to attend Normandale and remain eligible for financial aid. Requirements include:

- Cumulative GPA of 2.0.
- Completion of 67% of credits attempted
- Not reaching or exceeding 150% of the maximum credits needed for attainment of your chosen degree or certificate (including transfer credits).

WITHDRAWAL FROM COLLEGE/RETURN OF TITLE IV FUNDS

If you withdraw from all credits for which you are currently enrolled, financial aid disbursed is subject to Federal Return of Title IV Funds, as well as a calculation of return of state aid programs. You may also be required to repay a portion of the financial aid you received if your courses are not completed satisfactorily. The complete policy is available at www.normandale.edu/titleiv.

NORMANDALE SCHOLARSHIPS

Normandale Community College Foundation makes scholarship funds available to recognize students who have demonstrated outstanding academic, leadership, service, extracurricular achievements or financial need. Scholarships are available for both new and current/returning students. Applications are available at www.normandale.edu/scholarships.
Placement Testing

All new entering students should complete placement testing in reading, writing and math prior to registering for courses. The results of the tests provide accurate course placement based on current skills to help ensure student success. New applicants will receive information on how to schedule and complete the placement testing in their acceptance letter.

For additional information on possible waivers, how to prepare for the tests, and understanding placement levels, go to Frequently Asked Questions for Admissions at www.normandale.edu/placement.

Placement Testing for Students Who Are Non-Native Speakers

Lack of English skills will not be a barrier to admission or participation. We take appropriate measures to assess each student’s ability to participate and benefit through readiness assessment and counseling. The assessment will ensure more accurate placement in appropriate course levels and help to determine whether strengthening English language skills are necessary to maximize the student’s academic success. If needed, Normandale offers an excellent program, English for Academic Purposes (EAP) to help students prepare for the many English language demands of their future academic career.

Placement Testing Waiver or Exemption

Students may be waived from participating in placement testing by submitting copies of score reports such as ACT, SAT for possible waivers from placement testing requirements.

Placement Testing for Transfer Students

Students transferring from accredited colleges or universities or holding a baccalaureate degree from a United States college/university may not need to complete some parts of the placement test. Students should submit transcripts of previous college-level score reports for possible waivers from placement testing requirements.

For additional information on possible waivers and placement testing for transfer students see the Frequently Asked Questions for Admissions at www.normandale.edu/placement.

Accommodations

Students who need accommodations for placement testing because of a disability should contact the Office for Students with Disabilities (OSD) at 952-358-8625, email osd@normandale.edu, or speak with staff in in Room L 2751.
Step 5: Complete Advising & Registration

Who Needs to Attend Advising & Registration?

All new students to Normandale Community College are required to attend an Advising and Registration Session. Students will make an online reservation for the session they plan to attend. Placement testing requirements should be satisfied before attending Advising and Registration. Please bring an acceptable form of photo I.D. for check-in purposes.

What should I bring to my Advising Session?

- A valid photo ID

For more information on how to register for classes, go to www.normandale.edu/enroll

To help facilitate a successful transition to college life, Normandale provides the following programs:

ADVISING & REGISTRATION SESSION FOR NEW STUDENTS
To prepare students for a successful start to Normandale, new students attend an Advising and Registration session to register for the first time. This program provides an opportunity to become better acquainted with the Normandale campus, its policies, student life, and academic success programs. In addition, students will work with advisors and counselors to plan their education program and register for classes. New applicants will receive information on how to schedule a time to attend Advising and Registration in their acceptance letter. It is important that students arrive on time, bring an acceptable form of photo identification. The session is 2-3 hours long.

ACADEMIC ADVISING
Advisors and counselors are available to help students achieve their educational goals. Students can obtain assistance in selecting courses, choosing a major, transferring to another college, planning for graduation requirements, evaluation of transcripts from other colleges and universities, or planning strategies for academic success.

Advisors and counselors are available both day and evening. Contact the Advising and Counseling receptionist at 952-358-8261 for office hours and counselor availability.
REGISTRATION FOR DEGREE-SEEKING STUDENTS
ENROLLED DURING OR PRIOR TO SPRING 2016

Fall 2016 registration begins Monday April 18. The number of credits you have successfully completed both at Normandale and in transfer (as accepted) will determine your registration date and time (or “window”) as reflected below. If you do not know how many credits you have earned, consult eServices or visit the Records Office with photo identification.

<table>
<thead>
<tr>
<th>Time</th>
<th>MON 4/18</th>
<th>TUES 4/19</th>
<th>WED 4/20</th>
<th>THURS 4/21</th>
<th>FRI 4/22</th>
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<tbody>
<tr>
<td>Any time after 8:00 am</td>
<td>64 or more credits</td>
<td>37 or more credits</td>
<td>20 or more credits</td>
<td>12 or more credits</td>
<td>4 or more credits</td>
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<tr>
<td>Any time after 10:00 am</td>
<td>57 or more credits</td>
<td>32 or more credits</td>
<td>16 or more credits</td>
<td>10 or more credits</td>
<td>1 or more credits</td>
</tr>
<tr>
<td>Any time after 12:30 pm</td>
<td>50 or more credits</td>
<td>28 or more credits</td>
<td>14 or more credits</td>
<td>8 or more credits</td>
<td>0 or more credits</td>
</tr>
<tr>
<td>Any time after 2:30 pm</td>
<td>43 or more credits</td>
<td>24 or more credits</td>
<td>13 or more credits</td>
<td>6 or more credits</td>
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</table>

REGISTRATION FOR DEGREE-SEEKING STUDENTS WHOSE FIRST SEMESTER IS SUMMER 2016 OR FALL 2016

New students register at their mandatory advising and registration session. See “Advising & Registration for New Students” on page 10.

REGISTRATION FOR VISITING STUDENTS AND NON-DEGREE SEEKING STUDENTS

Visiting and non-degree seeking students may register beginning at 8:00 am on Monday, April 25.
Step 6: Register for Classes - continued

Students in the College Success Program
Meet with an advisor or counselor before your registration window opens. Your advisor/counselor will assist you in selecting courses and will sign your registration form. To register, bring your signed form to the Records Office with photo identification after your registration window opens.

Grading Methods
Most classes at Normandale are graded A through F. Other options include:

P/NC: Students have the option of taking any course numbered below 1000 for Pass/No Credit rather than for a letter grade. A grade of P assumes the student completed the course with a minimum grade of C. A grade of NC indicates the student did not successfully complete the course. Grades of P and NC do not count in a student’s grade point average but do count in calculating the student’s completion rate when determining satisfactory academic progress. The default grading method for most MATH courses numbered below 1000 is P/NC. You may change the grading method up to the course withdrawal deadline.

AU: Students who wish to take a class for personal enrichment or skill building but who do not need credit for the class may elect to audit a class. The student has no academic responsibility for audited classes. Audited classes are not given credit, do not transfer, and are not eligible for financial aid or VA benefits.

To change to Pass/No Credit or Audit Grading Method:
The registration instructions at www.normandale.edu/register reflect how to select these grading methods at the time of registration. If you have already registered and want to change your grading option, log in to eServices, then:
1. Click “Courses & Registration”
2. Click “View/Modify Schedule”
3. Click the pencil (pencil) icon next to the course ID of the desired class.
4. From the “Grade Method” drop-down menu, select the desired grading option.
5. Enter your password, then click “Submit”.
6. The result of your request (success or failure and why) will display.

Adding and Dropping
April 18 – August 26
You may add full-semester classes through August 26; you may drop full-semester classes through August 26 for a 100% refund. If you cancel all classes (after the fifth day of the term), you may qualify for a refund or partial refund; see the refund schedule on page 15. You may add and drop late-starting classes (those that begin 8/27 or later) one business day after the class begin date.

Financial Aid Recipients: Before making any schedule changes, see “Federal Pell Grant Recipients” on page 8.

Withdrawing
August 27 – November 25*
After the drop period, a student may withdraw from any course prior to the withdrawal deadline (approximately 80% of the length of the course). Withdrawal deadlines are published in the registration guide each term for full-term, on-campus classes; students should consult the course notes in eServices for withdrawal deadlines for online, hybrid classes and classes that do not meet for the full term.

When a student withdraws from a class, a grade of W is recorded on the student’s academic record. A grade of W does not count as credits attempted or earned for calculating a student’s GPA, but it is considered for the purpose of satisfactory academic progress for enrollment and financial aid. A student who drops or withdraws from a course is no longer allowed to attend or participate in that course.

Students are encouraged to confer with their professors and an advisor or counselor as part of the official withdrawal process.

Students who drop or withdraw from all classes during a term may be entitled to a full or partial refund. See the Refund Policy on page 15 for more information.

Students are responsible for understanding the impact of such action on their student account and financial aid status.

*Classes that meet less than the full semester have an adjusted withdrawal date. Consult the eServices for more information.

Course Prerequisites
A prerequisite is a requirement that a student must complete in order to enroll in a course. Prerequisites include courses, placement test results and other criteria established by faculty to ensure a student has adequate preparation to be academically successful in a course. The catalog course description and the course schedule in eServices indicate course prerequisites. Students are responsible for the prerequisite requirements for all classes, even if not enforced by the registration system. For mathematics courses, prerequisites must have been completed within 24 months before the date the course begins. Students who register for a course for which they have not met the prerequisite requirements may be removed from that class and receive no refund.

Course Waitlisting
When your course search results indicate a class is full, you have the option to add yourself to its wait list to reserve a seat in the event one becomes available. The last day to add yourself to a waitlist is Friday, August 19. Thereafter, all waitlists are turned off, and registration is on a first-come, first-served basis when a seat becomes available.

Notification of an open seat
Be sure to utilize your student email account at www.normandale.edu/studentemail; you will be notified at this email address as your position on the waitlist moves up. Once you are offered a seat in your waitlisted class, you have exactly 24 hours to register (the email will indicate your registration deadline). It is extremely important, therefore, that you monitor your email closely so you do not miss your waitlisting opportunity.

Important: Being able to add yourself to a waitlist does not mean you will be eligible to register for the class if a seat becomes available. Be sure you resolve all holds, verify in eServices you will pass course prerequisites, and remove all other registration barriers in advance so that you can register when a waitlisted seat is offered to you. Waitlisted seats become available 24 hours a day, including weekends, and staff may not be available to assist you. You cannot be returned to your original place on the waitlist if you fail to register during the 24-hour window.

Viewing Your Waitlisted Classes
View your waitlisted classes in eServices by clicking “Courses & Registration” and then “Review My Plan.” Your plan also displays your position on the waitlist and allows you to remove yourself from the waitlists of courses you no longer want.
ATTENDANCE AT YOUR FIRST CLASS IS VERY IMPORTANT!
Many classes at Normandale are in great demand. In order to provide registration for students waiting for openings, *the college may drop you and open your place to another student if you do not attend the first class. Therefore, it is important you attend the first class to confirm your registration. Essential information and expectations are presented during the first day of class. Notify your professor if you are unable to attend the first class but wish to remain enrolled.
*If you decide not to attend, do not rely on the college to drop you. You must drop your classes by the drop deadline date to avoid payment obligations.

ONLINE COURSE OPTIONS
Some web-based courses are offered completely online; others require students to attend on-campus course orientations, complete exams on campus, or attend other required meetings. Consult the individual class notes in eServices to determine specific requirements. For more information, go to www.normandale.edu/online-ed.

CENTER FOR EXPERIENTIAL EDUCATION
Earn credit through course integrated Service-Learning opportunities as well as Internships. For more information, contact the Center for Experiential Education at 952-358-8119.

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<thead>
<tr>
<th>Step 6: Register for Classes - continued</th>
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<td>Education at 952-358-8119.</td>
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<td><strong>FALL SEMESTER 2016 • AUG 22 - DEC 18</strong></td>
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<tr>
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</tr>
<tr>
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<td>Fall Semester classes begin .............Aug 22</td>
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<tr>
<td>Last day to add/drop a class ..........Aug 26</td>
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<tr>
<td>Holiday, no classes .........................Sept 5</td>
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<tr>
<td>No classes, faculty workshops ..........Oct 20-21</td>
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<tr>
<td>Spring registration begins - current students ..........Oct 24</td>
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<tr>
<td>Graduation application deadline ........Nov 1</td>
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<tr>
<td>Holiday, no classes .........................Nov 11</td>
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<tr>
<td>Last day to withdraw (full-term courses)* ........Nov 25</td>
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<tr>
<td>Holiday, no classes .........................Nov 24-25</td>
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<tr>
<td>Final exams ..................................Dec 12-16</td>
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<tr>
<td><strong>Fall Semester Weekend 2016 • Sept 9 - Dec 10</strong></td>
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<tr>
<td>Holiday, no classes .........................Nov 11</td>
</tr>
<tr>
<td>Last day to withdraw from a class ........Check eServices</td>
</tr>
<tr>
<td>Holiday, no classes .........................Nov 24-25</td>
</tr>
<tr>
<td>Final exams for fall weekend classes ..........Dec 9-10</td>
</tr>
<tr>
<td><strong>SPRING SEMESTER 2017 • JAN 9 - MAY 12</strong></td>
</tr>
<tr>
<td>Payment due ................................Dec 15</td>
</tr>
<tr>
<td>(after Dec. 15, payment due within 24 hrs. of registration)</td>
</tr>
<tr>
<td>Spring Semester classes begin ............Jan 9</td>
</tr>
<tr>
<td>Last day to add/drop a class ..........Jan 13</td>
</tr>
<tr>
<td>Holiday, no classes .........................Jan 16</td>
</tr>
<tr>
<td>Holiday, no classes .........................Feb 20</td>
</tr>
<tr>
<td>Community Success Day ....................Feb 28</td>
</tr>
<tr>
<td>Graduation application deadline ..........Mar 1</td>
</tr>
<tr>
<td>Spring Break ................................Mar 6-11</td>
</tr>
<tr>
<td>Summer registration begins for current students ..........Mar 13</td>
</tr>
<tr>
<td>Fall registration begins for current students ..........Mar 20</td>
</tr>
<tr>
<td>Last day to withdraw (full-term courses)* ........April 18</td>
</tr>
<tr>
<td>Final exams ................................May 8-12</td>
</tr>
<tr>
<td>Commencement ................................TBD</td>
</tr>
<tr>
<td><strong>Spring Semester Weekend 2017 • Jan 22 - Apr 16</strong></td>
</tr>
<tr>
<td>Payment due ................................Dec 15</td>
</tr>
<tr>
<td>(after Dec. 15, payment due within 24 hrs. of registration)</td>
</tr>
<tr>
<td>Spring Semester weekend classes begin ........Jan 20</td>
</tr>
<tr>
<td>Last day to add/drop a class ..........Jan 23</td>
</tr>
<tr>
<td>Spring Break ................................Mar 6-11</td>
</tr>
<tr>
<td>Last day to withdraw from a class ........Check eServices</td>
</tr>
<tr>
<td>Final exams for spring weekend classes ..........Apr 21-22</td>
</tr>
<tr>
<td><strong>SUMMER SEMESTER 2017 • MAY 30 - AUG 4</strong></td>
</tr>
<tr>
<td>Payment due for all summer semester classes ..........May 8</td>
</tr>
<tr>
<td>(after May 8, payment due within 24 hrs. of registration)</td>
</tr>
<tr>
<td>May 30 - June 16 (3-week classes) .........................May 30</td>
</tr>
<tr>
<td>May 30 - June 30 (5-week classes) .........................May 30</td>
</tr>
<tr>
<td>May 30 - July 14 (7-week classes) .........................May 30</td>
</tr>
<tr>
<td>First day of class ........................................May 30</td>
</tr>
<tr>
<td>Last day to add a class .........................June 1</td>
</tr>
<tr>
<td>Last day to drop a class .........................June 5</td>
</tr>
<tr>
<td>Last day to withdraw from a class ........Check eServices</td>
</tr>
<tr>
<td>3-week classes end .........................................June 16</td>
</tr>
<tr>
<td>5-week classes end .........................................June 30</td>
</tr>
<tr>
<td>Independence Day Holiday, no classes ..........July 4</td>
</tr>
<tr>
<td>7-week classes end .........................................July 14</td>
</tr>
<tr>
<td>June 12 - July 28 (7-week classes) .........................July 14</td>
</tr>
<tr>
<td>Last day to add/drop a class .........................June 13</td>
</tr>
<tr>
<td>First day of class ........................................June 14</td>
</tr>
<tr>
<td>Last day to withdraw – 7-wk classes ........Check eServices</td>
</tr>
<tr>
<td>Independence Day Holiday, no classes ..........July 4</td>
</tr>
<tr>
<td>7-week classes end .........................................July 28</td>
</tr>
<tr>
<td>July 3 - August 4 (5-week classes) .........................July 28</td>
</tr>
<tr>
<td>First day of class ........................................July 3</td>
</tr>
<tr>
<td>Last day to add/drop a class .........................July 5</td>
</tr>
<tr>
<td>Last day to withdraw – 5-wk classes ........Check eServices</td>
</tr>
<tr>
<td>Classes end ........................................August 4</td>
</tr>
</tbody>
</table>

* For online, hybrid and courses that meet less than the full semester, check eServices for withdrawal deadlines.
** On financial aid disbursement day, direct deposits are sent to your bank or disbursement checks are mailed to your permanent address on file. Be sure your permanent address is current.
Step 7: Pay Tuition

All registered students are financially committed for tuition and fees after the 5th day of the semester. Your registration involves a seat reservation in each of your classes, all of which have a limited number of seats available. In requesting this reservation, you have incurred a tuition obligation.

NOTE: If students decide not to attend their classes, it is their responsibility to drop them. Students are responsible for the payment of tuition and fees for all courses not dropped during the first 5 business days of the semester, regardless of whether or not the student chooses to attend the class. If you decide not to attend, do not rely on the drop for nonpayment process as a way to drop your classes.

PAYING TUITION AND FEES

Students can pay their tuition and fees in one of five ways:

Option #1: Online. Online web payments may be made on the College website at www.normandale.edu/fiscal-services, then click on “Pay your account online” under the “Payments and refunds” section to proceed to the eServices Gateway.

Option #2: US mail. Credit card or check payment can be mailed to the Payments and Billing Office at: Normandale Payments and Billing, 9700 France Ave S, Bloomington, MN 55431.

Option #3: Drop box. Payment may be deposited in drop slot next to Payments and Billing Office, Room C 1087, at any time.

Option #4: In-person payment. Payment is accepted in person at the Payments and Billing Office, Rm C 1087: 8 am to 5 pm, Monday through Thursday, and Friday as well as non-class days 8 am to 4:30 pm.

Option #5: Nelnet payment plan. Students can sign up for the payment plan, under “Payment Plans” at www.normandale.edu/payments.

No invoices or tuition statements are sent out. View your fee statement online at www.normandale.edu/Fiscal-Services, then click on “Pay your account online” under the “Payments and refunds” section to proceed to the eServices Gateway. Tuition due date reminders are sent to your Normandale email account.

PAYMENT DEADLINES

Arrangements for payment of fall semester tuition and fees must be made by August 1, 2016. Students who have registered for classes but have not made arrangements for the payment of their tuition and fees by August 3 may have their registration cancelled.

Students registering for classes between August 1, 2016 and August 26, 2016 will have 24 hours from the time of their registration to make arrangements for the payment of their tuition and fees. Students who do not make arrangements by that deadline may have their registration cancelled.

Students registering for classes anytime during the first 5 business days of the semester must make arrangements for the payment of their tuition and fees within 24 hours of registering. Students who do not make arrangements by that deadline may have their registration cancelled and may be unable to re-enroll in fall semester courses.

Students can arrange for the payment of their tuition and fees by the established due date in any one of the following easy ways:

1. Pay the full balance of your tuition and fees (through one of the methods described above).
2. Enroll in the Nelnet payment plan and make the necessary down payment.
3. Apply for financial aid by completing the FAFSA early enough so that Normandale has received the results of your FAFSA application by August 1. If you plan to use this option, keep in mind it takes approximately one week after you have submitted your FAFSA for the results to come to Normandale.

5. Submit a verification of an outside scholarship to cover tuition and fees to the Payments and Billing Office.
6. Enroll in the Post Secondary Enrollment Options (PSEO) program and submit your PSEO form, signed by your high school counselor, to the Payments and Billing Office. This form must be completed and turned in each semester.

If you need additional assistance in making your payments, stop in at the Payments and Billing Office, Room C 1087, or call 952-358-8242.

Full payment of all tuition and fees must be made by the established deadline. Students who do not pay their tuition and fees in full by the deadline will be assessed a late fee of $25. Students with outstanding account balances after the deadline will have a hold placed on their record and will be unable to register for future courses or obtain an official transcript until their account balance is paid in full. Accounts that are not paid in full will be referred to the Minnesota Department of Revenue or another collection agency. Collection agencies may assess fees up to 25 percent, which is allowed under MN Statute 16D.11. Private collection agencies may charge up to 40% of the debt owed.

Drop for Nonpayment. While Normandale does participate in the drop for nonpayment process, several factors can prevent your classes from being dropped; therefore, if you decide not to attend, it is your responsibility to drop your classes either via eServices or in person at the Records Office. Be sure that you drop by the designated drop dates or you will be financially and academically responsible for those classes.

TUITION AND FEE RATES*

Current rates are posted on the Normandale website under “Tuition Rates” at www.normandale.edu/tuition-rates.

Application fee. $20 (this is nonrefundable). Reciprocity. Reciprocity agreements are in effect for students from North Dakota, Wisconsin, South Dakota, and Manitoba. Reciprocity requests should be filed with the home state approximately six weeks before registration. Reciprocity forms are available at www.getreadyforcollege.org.
Refund Policy for Financial Aid Return to Title IV

If a student completely withdraws from all credits (either officially or unofficially) in a term before the 60% point of that term, the financial aid awarded is subject to the federal “Return of Title IV” and state aid return policy. Students earn financial aid in proportion to the time they enrolled up to the 60% point. The unearned share of financial aid must be returned to the programs from which they were paid as prescribed by federal regulations. The student will be required to repay all unearned financial aid. Please contact the Financial Aid office prior to withdrawing if you have any questions regarding your possible repayment obligation.

The complete policy is available at www.normandale.edu/titleiv.

**Senior Citizens.** Minnesota residents aged 62 or older may register for courses at a reduced tuition rate. Seniors may register beginning the first day of the term on a space-available basis. You must self-identify as a senior at the Records Office to qualify for the reduced rate. Seniors who audit courses are required to pay parking plus additional fees assigned to the registered course(s).

**Special Course fees.** Some courses have additional special fees. These fees are indicated in the online class listing.

*Tuition and fees are set by the Minnesota State Colleges and Universities Board of Trustees. Costs are subject to change. Current Normandale tuition and fee rates are posted at www.normandale.edu/tuition-rates, click on either “Tuition rates” or “Fee rates per credit,” then under the “Tuition & fees” section.

**Late Start Courses.** Students may drop and receive a refund through the end of the day that follows the course begin date. Financial aid recipients are responsible for understanding how the change in registration will impact their aid award.

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**REFUND POLICY**

<table>
<thead>
<tr>
<th>Registration Changes (Fall Semester)</th>
<th>Drop/withdrawal from some, but not all classes</th>
<th>Drop/withdrawal from all classes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Through the 5th day of the semester (August 26)</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>6th-10th day of the semester (August 27-September 2)</td>
<td>0%</td>
<td>75%</td>
</tr>
<tr>
<td>11th-15th day of the semester (September 3-12)</td>
<td>0%</td>
<td>50%</td>
</tr>
<tr>
<td>16th-20th day of the semester (September 13-19)</td>
<td>0%</td>
<td>25%</td>
</tr>
<tr>
<td>Remainder of the semester</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

**BUY BOOKS**

The Textbook Depot, located in the lower level of the Kopp Student Center (K 0430), offers all materials required for class including new and used textbooks, and textbooks available for rent. Textbooks can also be purchased or rented online at http://bookstore.normandale.edu, and picked up in-store or shipped to your home or business. All other school supplies (notebooks, pens, binders, etc.) can be purchased in the Campus Store, on the upper level of the Kopp Student Center (K 1430).

**CAMPUS ID’S**

Students will need a Normandale photo ID to use the library, fitness center and various classroom laboratories, and to check out game room and recreation equipment. The first card is free; lost or replacement cards are $10.00. An approved form of photo ID is required to obtain the Normandale photo ID. This service is located at the Kopp Central Desk, Rm K 1417. The hours of operation are Monday-Thursday, 8 am-7:30 pm, Friday, 7:30 am-4 pm and closed Saturday. For more information, call 952-358-8120.

**BOOK PURCHASING WITH FINANCIAL AID/PAYMENT PLANS**

You may be able to purchase your books prior to the start of the term by using your financial aid that is in excess of your tuition and fees or through the Nelnet Payment plan. For eligibility criteria, dates this service is available and how to use the Book Charging Service, visit www.normandale.edu/book-charging.

**STUDENT EMAIL**

Each student who attends Normandale is provided an official institutional email account. This account is used for communication between students and faculty, administrators and support staff. All students are required to set up their student email account. It is important to initiate this process immediately so that you do not overlook any important notifications or correspondence. Set up your email account at www.normandale.edu/studentemail. Call 952-358-8181 with questions.
Services for Students with Disabilities

The Office for Students with Disabilities (OSD) is available to provide accommodations, support and referral assistance for students with disabilities. Students who may qualify for OSD services include, but are not limited to, students with learning disabilities, vision and hearing losses, physical and mental health disabilities, traumatic brain injuries, and autism spectrum and attention deficit disorders.

In order to receive accommodations, students must make an appointment for an intake/interview and provide documentation of a disability. Appointments can be made by calling 952-358-8625, emailing osd@normandale.edu, or speaking with the staff in Room L 2751. Early application is essential for timely implementation of accommodations.

Services are also available for students with temporary injuries. Additional information is available at www.normandale.edu/osd.

ADULT AND PART-TIME STUDENTS’ OPTIONS

Many working adults attend Normandale on a fulltime or part-time basis and choose from day, evening or weekend classes. Adult students usually perform well academically and bring perspectives from their work and life experience to class. Flexible or unique learning options include some of the following.

- College credit for learning from prior life/work experience (PLAN)
  To qualify, prospective students must be out of high school at least 10 years. For information, call 952-358-8829.

- Part-time attendance in evening and weekend classes (or late afternoon or even daytime)—take just one class when it fits your schedule.

- Online courses—guided study with feedback and instructor contact options.

- Career development experiences—non-credit courses and workshops to explore your interests, conduct a job search, and more. Credit options, too, through one-credit short courses.

- Bachelor’s degrees at Normandale—elementary education through Minnesota State University, Mankato; business administration through Metro State.

- Continuing Education—noncredit seminars, short courses, workshops in the liberal arts and humanities, helping professions, business and management, computers, health and wellness, and more. Call 952-358-8343 for information.

TRANSFEROLOGY: COURSE TRANSFER SYSTEM

Transferology.com is a multistate online tool for students and advisors for determining course equivalencies, program requirements, and applicability of coursework when transferring between schools. Transferology is user-friendly and allows MnSCU students to upload coursework for transfer comparisons.

DEGREE AUDIT REPORTING SYSTEM (DARS)

While attending Normandale, a DARS report will, at any point in your academic career, help you monitor your progress toward completing your degree or program. DARS reports are available in eServices and from Advising and Counseling.

Other Resources

16 normandale.edu
NOTIFICATION OF RIGHTS

Student Data Practices
The Family Educational Rights and Privacy Act (FERPA) affords students certain rights with respect to their education records. These rights include:

1. The right to inspect and review the student’s education records within 45 days of the date the college receives a request for access. Students must submit a written request to the Registrar that identifies the record(s) they wish to inspect. The Registrar will make arrangements for access and notify the student of the time and place where the records may be inspected.

2. The right to request the amendment of the student’s education records that the student believes to be inaccurate or misleading. Students may ask the college to amend a record that they believe is inaccurate or misleading. They must write to the Registrar, clearly identify the part of the record they want changed, and specify why it is inaccurate or misleading. If the college decides not to amend the record as requested by the student, the college will notify the student of the decision in writing and advise the student of his or her right to a hearing regarding the request for amendment. The annual notification of the college policy states that the college intends to forward these records upon request.

3. The right to consent to disclosures of personally identifiable information contained in the student’s education records, except to the extent that FERPA authorizes disclosure without consent. One exception that permits disclosure without consent is disclosure to school officials with legitimate educational interest.

A school official is a person employed by the college in an administrative, supervisory, academic or research, or support staff position (including law enforcement unit personnel); a person or company with whom the college has contracted such as an attorney, auditor, or collection agent; a person serving on the MnSCU Board of Trustees; or a student serving on an official committee, such as the Normandale Community College Judicial Board, or assisting another school official in performing his or her tasks.

A school official has legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility. Upon request, the college may disclose educational records without the consent of the student to officials of other colleges in which the student seeks or intends to enroll.

The college will make a reasonable attempt to notify the student of the records request unless the information is part of the official college transcript. The annual notification of the college policy states that the college intends to forward these records upon request.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by Normandale Community College to comply with the requirements of FERPA.

Students may contact:
Family Policy Compliance Office
U.S. Department of Education
Washington, D.C. 20202-4605
PHONE: 202/260-3887
FAX: 202/260-9001
EMAIL: fpco@ed.gov
The Normandale Community College directory information public notice is available in the college catalog and on the college website.

PUBLIC STUDENT DATA-DIRECTORY INFORMATION
The following information is designated as “directory information” and, as such, is available to the general public:
- Name
- Address
- Telephone number
- Email address
- Photograph*
- Dates of attendance
- Full-time or Part-time status
- Class standing (freshman, sophomore, etc.)
- Major field of study
- Degrees, certificates and awards and the dates they were received
- Date of birth

*Photographs of Normandale students are directory information, regardless of the media format (stills or motion).

To prevent release of this information outside of the college, the student should contact the Registrar in writing. Copies of the college’s policy on data collection and confidentiality are available from the Records Office.

In accumulating student information, the college provides the following assurances:

1. Student records are official records of Normandale Community College and will be used for educational purposes according to Minnesota and federal student data laws.

2. The purpose and intended use of the data as well as consequences of refusing to supply private or confidential information will be explained upon request.

3. The Records, Admissions, Counseling and Financial Aid and Scholarship Offices, under the direction of the Vice President of Student Affairs, who is the responsible authority, are responsible for the confidentiality and security of private or confidential information.
Normandale Community College is the largest community college in Minnesota. Excellent academic preparation, award-winning support programs, reasonable tuition cost and outstanding reputation with four-year colleges as well as potential employers, makes Normandale the best educational value in the Upper Midwest.

Opportunities at Normandale

- A.A. degree, A.A. degree with emphasis, A.F.A. degrees, A.S. degrees, A.A.S. degrees and certificates
- Dedicated and qualified faculty
- Comprehensive job and transfer placements
- Instructional options including online courses, individualized study, and web-enhanced learning
- Joint programs with Minnesota State University, Mankato and Metropolitan State University