

CASINO OPERATIONS & MANAGEMENT CERTIFICATE - 20 CREDITS

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WHY CHOOSE A CASINO OPERATIONS & MANAGEMENT CERTIFICATE?

If you are people-oriented, like to work with money, have good organizational skills and are quick on your feet at making decisions, this a field that could appeal to you.

SKILLS ACQUIRED

(ISeek.org)

Important qualities for a casino manager include:

- Customer service and communications skills
- Leadership and management skills
- Good organization
- Strong mathematical skills
- Ability to make fast decisions without the help of computers or calculators

RECOGNITION

Normandale's Hospitality Management Program is nationally accredited by the Accreditation Council for Business Schools and Programs (ACBSP).

CAREERS IN CASINO OPERATIONS & MANAGEMENT

Projected Job Growth

The job growth rate in Minnesota according to ISeek.org is 6.4%.

In Minnesota, there are 200 workers employed in this field. There will likely be a need for about 30 new Casino or Gaming Managers to meet market demand between 2010 and 2020. This includes demand due to replacement (workers leaving the occupations or retiring) as well as growth.

Types of Jobs

(ISeek.org)

Job title examples for Casino and Gaming managers included:

- Blackjack Supervisor
- Gaming Director
- Slots Manager
- Cage Manager
- Card Room Manager
- Dice Manager
- Game Manager On Duty (Gaming MOD)
- Pit Manager
- Poker Manager
- Table Games Manager

Average Pay

According to ISeek.org, the median pay for casino managers in the state of Minnesota is \$25.49 per hour and \$53,019 annually.

Description

Casino and Gaming Managers plan and direct the gambling activities in a casino. They may create house rules and deal with the customers.

CERTIFICATE IN CASINO OPERATIONS & MANAGEMENT

Associate's in Applied Science in Hospitality Management with a certificate in Casino Management.

REQUIREMENTS

Certificates in Hospitality and Tourism may be completed by students working towards an AAS in Hospitality Management. The certificates are also appropriate for students looking to gain knowledge in the hospitality and tourism industry, to either change careers or obtain leadership skills towards a promotion within the industry. At least one-third of the credits required for these certificates must be completed at Normandale.

REQUIRED COURSES - 20 CREDITS

Code	Title	Credits
HSMA 1103	Introduction to Hospitality and Tourism Management	4
HSMA 2096	Hospitality Management Internship	2-4
or HSMA 2097	Senior Hospitality Internship	4
or HSMA 2098	International Internship	4
HSMA 2100	Casino Management and Operations	4
HSMA 2144	Food/Beverage Management and Cost Control	4

OTHER CERTIFICATE REQUIREMENTS

- Earn a minimum cumulative grade point average (GPA) of 2.0 for college-level coursework (courses numbered 1000 and above) completed at Normandale.
- Earn at least one third of the required certificate credits from Normandale.

COURSES**HSMA 1103 INTRODUCTION TO HOSPITALITY AND TOURISM MANAGEMENT | 4 CR**

This introductory course provides a portal to the dynamic field of hospitality, travel, and tourism industry. It provides students with a comprehensive overview of hospitality and tourism management including hotels, restaurants, food service, marketing, service companies, as well as the functional areas of hotel operations. (Same as BUSN 1157.)

Credits: 4 Semesters: Fall, Spring

HSMA 2096 HOSPITALITY MANAGEMENT INTERNSHIP | 2-4 CR

Prereq: Previous coursework in Hospitality Management and consent of instructor and the Center for Experiential Education

This internship course explores careers and training in a supervised work setting. Combines theory with field experience to gain a broader understanding of management as it relates to a specific hospitality segment. Students spend approximately 2.5 hours per week per credit on the job, complete academic work and meet with faculty. Students may earn 2 to 4 credits per semester, with a maximum of 8 credits in any one discipline.

Credits: 2-4 Semesters: Fall, Spring

HSMA 2100 CASINO MANAGEMENT AND OPERATIONS | 4 CR

To develop a working understanding of the principles of casino management and operational procedures necessary for state, federal, and Native American compliance (regulations and legal issues). (Same as BUSN 1156.)

Credits: 4 Semesters: Spring

HSMA 2144 FOOD/BEVERAGE MANAGEMENT AND COST CONTROL | 4 CR

A working understanding and application of the principles of food, beverage, labor, cost control, and management functions. (Same as BUSN 1154.)

Credits: 4 Semesters: Spring

HSMA 2172 HOSPITALITY SALES AND MARKETING MANAGEMENT | 4 CR

Recommended: Computer skills and a strong interest in hotel management

Organization and functioning of marketing and sales department; the need for sales planning through analysis of product, competitors, and market. In addition to sales planning and analysis, students will work with industry experts selling the hospitality product. (Same as BUSN 1159.)

Credits: 4 Semesters: Spring